

Textile Quest, Morocco 2026 - 2027

TERMS & CONDITIONS

Textile Quest Tours by Culture Vultures / Zataat Arts in collaboration with Itran Travel

Please take the time to read and understand the booking conditions set out below prior to booking a Quest Tour with Culture Vultures / Zataat Arts. We strongly recommend that you also read all documents relating to your trip before booking, to ensure that you understand the itinerary, style, and physical demands of the experience.

The Textile Quest Morocco program dates currently offered are **15–29 October 2026 or 22 April–6 May 2027**. The cost per traveler is **£3,485 GBP / €3,950**, based on twin share, with a 30% deposit required. (**£395 / €450** Single Supplement) The term “Program” refers to the itinerary attached to this document, minus dates and price.

By sending your deposit and the Sign In Form, or any subsequent payment, you confirm acceptance of these Terms and Conditions.

1. **Our Contract**
   All bookings are made with Jessica Stephens, acting as Culture Vultures under the legal company name Zataat Arts SARL-AU, a Moroccan-registered company. Zataat Arts collaborates with Itran Travel, a UK-based travel agency. By booking a Textile Quest Tour, you are deemed to have agreed to these Booking Conditions. Your booking will be accepted on this basis once payment is received. The services provided are those referred to in the Sign-In Form and confirmed upon receipt of your first payment.

2. **Validity**
   Dates and itineraries are valid from the date of the agreement. Itinerary dates may be changed by mutual written agreement.

3. **Payment Details**
   All deposits and final payments must be collected by the group representative, Itran Travel, and submitted in GBP. The amount due will be calculated according to the currency conversion rate applicable on the date of transfer. Payments are to be made via bank transfer. Individually identifiable payment links will be issued.

4. **Deposit Requirement** A deposit of 30% of the retail cost of the Textile Quest Tour is required to confirm a booking.

5. **Acceptance of Booking and Final Payments** Your booking is confirmed once a confirmation invoice has been issued. Payment of the balance is due 60 days before the departure date. If the balance is not paid by the due date, we reserve the right to treat your booking as cancelled. A payment scheme allowing installments may be available upon request.

6. **Prices and Surcharges**
   The cost per traveler for Textile Quest is **£3,485 GBP / €3,950 for twin share, and £395 GBP / €450** for a single supplement. It is compulsory for travelers to have full travel insurance covering the duration of the tour. Some travel arrangements are not purchased in local currency and may appear subject to currency fluctuations, although these do not always affect the final tour cost due to contractual arrangements. Meals not listed in the program and tipping of local contributors remain the responsibility of the traveler. A tipping “kitty” may be established at the beginning of the tour upon group agreement.

7. **Your Details** To confirm your travel arrangements, you must provide all requested personal details, including full name as per passport, date of birth, nationality, passport number, passport issue and expiry dates, and any pre-existing medical conditions that may affect your ability to complete the tour. Zataat Arts collects personal information solely for the purpose of managing your booking and does not share it with third parties except where necessary to deliver the program.

8. **Cancellation by the Traveler**
   You are strongly advised to take out cancellation insurance at the time of booking. If you choose to leave a tour after it has commenced, no refunds are due for unused services. No refunds will be issued if you fail to join a tour, join after it has departed, or leave before its completion. Cancellation fees may also apply from third parties such as hotels or airlines.

9. **Cancellation by Zataat Arts / Culture Vultures**
   Trips are guaranteed to depart once a minimum of eight travelers is reached, unless stated otherwise. We may cancel a trip at any time prior to departure if external circumstances such as terrorism, natural disaster, political instability, or other unforeseen events make it unviable to operate the itinerary. In such cases, you may transfer the amounts paid to an alternative departure date or receive a full refund. If Zataat Arts is at risk of ceasing operations, deposits will be returned minus the cost of any confirmed bookings or arrangements already made. In cases of cancellation due to events beyond our reasonable control, refunds will exclude unrecoverable costs. We are not responsible for incidental costs such as visas, vaccinations, travel insurance excess, or non-refundable flights.

10. **Booking Amendments** If you wish to transfer your booking to another Textile Quest Tour or to another traveler, you must notify us at least 60 days before the departure date. No amendment fees will apply, though you will be responsible for any charges levied by airlines, hotels, or ground operators.

11. **Inclusions** The land cost of the Textile Quest Tour includes all accommodations as listed and confirmed no later than 40 days before travel. The final breakfast is the last program activity included. The cost also includes half board lodgings in comfortable hotels, guest houses and boutique Riads, nationally certified touristic transport, the full activity program as listed in the itinerary or an equivalent arrangement, entrance fees, museum access, and meals specified in the itinerary, as well as the services of a group leader.

12. **Exclusions** The land cost does not include international or domestic flights, airport transfers, baggage fees, meals not listed in the itinerary, visa and passport fees, travel insurance, optional activities, or personal expenses. The client must cover their own way to and from the meet up pints and departure points.

13. **Age and Health Requirements** The minimum age for Textile Quest travelers is 18. There is no upper age limit, but this tour is physically demanding, and participants must be fit enough to fully participate. All travelers are required to complete the Fitness to Travel declaration. It is your responsibility to consult a doctor at least two months before travel to ensure you meet health requirements. See the Fitness Agreement here: https://bit.ly/TQ-Morocco-Fitness

14. **Passport and Visas** You must travel with a valid passport and obtain all necessary visas, permits, and certificates for the countries visited. Your passport must be valid for at least six months beyond the end of travel. It is the responsibility of each traveler to ensure that they possess the correct travel documents. We are not responsible if you are refused entry due to incomplete or incorrect documentation.

15. **Travel Insurance** Travel insurance is mandatory and must provide coverage for personal accident, death, medical expenses, Covid-19, and emergency evacuation, with minimum coverage of USD $200,000. We strongly recommend that insurance also cover cancellation, curtailment, personal liability, and loss of personal effects. You must provide your policy number and the insurer’s 24-hour emergency contact number on the first day of the trip. Travelers insured through a bank or credit card must provide the actual underwriter's details, not just the credit card number. Liability insurance for travelers and Zataat Arts is held through Itran Travel.

16. **Flexibility** You acknowledge that this kind of travel requires flexibility and that the itinerary may change. Routes, schedules, activities, accommodation, and modes of transport may be adjusted without notice due to local conditions.

17. **Change of Itinerary** While we aim to operate the itinerary as described, Zataat Arts / Culture Vultures reserves the right to make changes. We guarantee activities and accommodations of equivalent quality. If major changes (defined as affecting one day in five) occur before departure, we will notify you where possible. After departure, changes may occur due to circumstances beyond our control. We are not responsible for incidental expenses such as non-refundable flights or visa costs incurred due to such changes.

18. **Authority on Tour** All TextileQuest Tours are led by a designated group leader and when appropriate national or local guide. The leader’s decision is final on all matters affecting the

safety or well-being of any traveler or staff member. If you fail to comply with a group leader's decisions or behave in a way that negatively impacts the group, you may be asked to leave the tour immediately without refund. We may also decline future bookings. You are required to comply with all local laws and travel responsibly.

19. **Acceptance of Risk** You acknowledge that travel of this kind involves personal risk and that you may be visiting locations with greater political, cultural, and environmental risk than in your home country. You are responsible for familiarizing yourself with travel advisories and participating with awareness and informed consent.

20. **Limitation of Liability** - Zataat Arts accepts liability for negligence causing injury, death, or property loss only to the extent required by law. Otherwise, we are responsible for providing the services described in this contract with reasonable care and skill. We are not liable for failure caused by your actions, third-party actions beyond our control, force majeure, political events, border closures, industrial action, climate disruptions, or other unforeseen circumstances. In cases not involving injury or death, our liability is limited to three times the price paid for the tour. In cases involving air, rail, sea, or hotel providers, claims are limited by applicable international conventions, including the Warsaw, Bern, Athens, and Paris Conventions.

21. **Optional Activities -** Optional activities not listed in the itinerary or program do not form part of this contract. Assistance from the group leader in arranging such activities does not imply liability or responsibility.

22. **Claims and Complaints** If you have a complaint, you must raise it with the group leader or local representative immediately so that an attempt can be made to resolve it. If not resolved, written complaints must be submitted within 30 days of the end of the trip. If the complaint remains unresolved, you may follow ABTA guidelines at www.abta.com.

23. **Severability** If any part of these Terms and Conditions is deemed unenforceable or void, all remaining provisions remain in full effect.

24. **Photos and Marketing** By participating in the tour, you consent to Zataat Arts using images of you for promotional purposes, in any medium, royalty-free and in perpetuity.

25. **Privacy Policy** Personal information collected may be used to operate the tour or to send marketing materials about future programs and offers. Information may be shared with agents or service providers as necessary. Otherwise, all data will be handled according to our privacy policy.

26. **Registered Details**
    Jessica Stephens, operating as Culture Vultures, under the legal entity Zataat Arts SARL-AU.
    ICE Number: 003781238000044
    33 Kasbah, Sefrou Medina, Morocco 30000